

# **GVM Next Care**

## **INTEGRATED HOME CARE ASSISTANCE SERVICES**

Accreditation with the Local Health Center of Rome Unit 2  
resolution n° 887 del 24.11.2020

**President:**

Dr. Emilio Innocenzi

**Dean of Medicine:**

Dr. Vincenzo Galassi



***We introduce GVM Next Car and all the Integrated Home Care Assistance services we provide to fragile and no-self-sufficient patients at their homes.***

***GVM Next Care works in collaboration with our patients and their families to make sure all their unique needs are met timely and efficiently.***



## **WHAT IS THE INTEGRATED HOME CARE ASSISTANCE?**

The Integrated Home Care Assistance is the set of health treatments provided to fragile and no-auto-sufficient patients at their homes, for a continuous and prolonged period of time.

All the Home Care visits are provided by our highly trained nurses, rehabilitation therapists, psychologists and welfare operators.

The Home Care Assistance is disciplined by the Italian Regional and National norms and it is under control the Local Health Center.

## **INTEGRATED HOME CARE ASSISTANCE'S PURPOSE**

The purpose of the Integrated Home Care Assistance is to provide to fragile and no-auto-sufficient patients the health treatments they need without being hospitalized or institutionalized. The Home Care Assistance guarantees to our patients the right to be properly assisted in the comfort of their homes, ensuring that the health and well-being of each of them are at the forefront of care delivery.

## OUR INSPIRING PRINCIPLES

### EQUALITY

All the Home Care visits are provided without regard to age, race, color, national origin, religion, sex, disability, sexual orientation, gender identification as expected by the 3° Article of the Italian Constitution.

### ENVIRONMENTAL HEALTH AND SAFETY

All the Home Care visits are provided assuring the maximum of environmental health and in complete safety.

### EFFECTIVENESS AND EFFICIENCY

All the Home Care visits are provided ensuring the maximum effectiveness (reaching purposes intended by the Home Care Assistance) and the maximum efficiency (performing in the best possible manner with the least waste of time, effort, and money).

### FREEDOM OF CHOICE

We respect the patients' freedom to choose the Home Care provider they prefer, among those enabled and proposed by the Region Lazio to provide that service.

## PARTICIPATION RIGHT

It is always conveyed the complete and correct information about the Home Care Assistance we provide to our patients and their caregivers.

It is always required and assured to them the right to express their opinions and give us suggestions in that regard. It is extremely useful for us for bettering the quality of our services.

## TRANSPARENCY IN COMMUNICATION

All the Home Care visits are provided by our medical staff assuring the utmost transparency and openness regarding the clinical and therapeutical aspects of the treatments, the equipment used and the evaluation about the care process.





# QUALITY STANDARDS

## INFORMATION

Both the medical and the administrative staff convey the most complete and correct information to our patients and their caregivers about the the Individualized Care Plan previously defined by the Local Health Center, explaining in every detail the Home Care Assistance provided.

## PROFESSIONALISM

Our medical staff is highly trained and qualified. It complies with continuing their medical studies as strictly required by our current legislation.

## IDENTIFICATION OF OPERATORS

Both the medical and the administrative staff convey the most complete and correct information to our patients and their caregivers about the Individualized Care Plan previously defined by the Local Health Center, explaining in every detail the Home Care Assistance provided.

## PRIVACY

Personal data of patients and caregivers is treated respectfully and rigorously as strictly required by our current legislation.

## USERS' SATISFACTION

To our patients and their caregivers is provided, on a regularly basis, a form in which they can express their opinions and they can freely give us suggestions about the Integrated Home Assistance we provide.

# INDIVIDUALIZED CARE PLAN

Home Health Care Assistance provided to fragile and non-self-sufficient patients is determined by the Individualized Care Plan. The Individualized Care Plan establishes the typology of Home Care assistance required by the patient; the frequency and the duration of the home visits.

The ICP is prepared by the Local Health Center according to the needs of the patients, and subsequently, the ICP is shared with them and their caregivers. The execution of the ICP is given to us by the Local Health Center, only and exclusively after being chosen as service provider by the patient itself. If so, later, we take in charge the patient.

## ICP ASSIGNMENT PROCESS

ACTION	SUBJECT	RECIPIENT
Evaluation and prescription of the Integrated Home Care Assistance	Primary Care Physician	Local Health Center
Evaluation and preparation of the Individualized Assistance Plan	Local Health Center	Patient
Choice of the Home Care Assistance Provider	Patient	Local Health Center
Acceptance of the Individualized Assistance Plan	Home Care Assistance Provider chosen by the patient	Patient
Attivation of the Individualized Assistance Plan (not later than 48h)	Home Care Assistance Provider chosen by the patient	Patient
Closure of the Individual Assistance Plan	Local Health Center and Home Care Assistance Provider	Local Health Center and Patient



## EXECUTIVE MEDICAL STAFF

**Dean of Medicine**  
**Dr. Vincenzo Galassi**

**Medical Coordinator**  
**Dr. Roberto Alfonsi**

**Nurse Coordinator**  
**Dott.ssa Ana Maria Zuluaga Tordecilla**

## MEDICAL STAFF

Doctors

Nurses

Physiotherapists

Occupational Therapists

Health Operators

Dieticians

Speech Therapists

Psychologists

Welfare Operators

## PATIENTS' MEDICAL RECORD

The clinical documentation of each patient is contained in the medical record, which is stored in paper form and also registered in our Informative System.

The medical record is always available to be consulted by our medical staff providing the Home Care Assistance.

It can be requested by the patients themselves, or their caregivers, at any moment, as the current standard say, by writing an email to [centraleoperativa@gymnextcare.it](mailto:centraleoperativa@gymnextcare.it), and it will be delivered within seven days to the entitled person.





# INTEGRATED HOME CARE SERVICES

The Home Care Services that GVM Next Care can provide are listed below. Our Home Case Assistance services are divided in low, medium and high intensity based on the complexity and the specialization that the treatments required.

## LOW AND MEDIUM HOME CARE ASSISTANCE

- Vital signs measurement
- Topical medications
- Helping patients with the activities of daily living
- Measurement of body temperature, glycemia and diuresis
- Evaluation of nutritional and hydration status
- Environmental hygiene
- Environmental sanitization
- Personal care and hygiene



- Enema
- Blood samples
- Placement and management of nasogastric tube for nutritional purposes
- Bedsores treatment and medication
- Placement and management of urinary catheters
- Urinary catheters re-education plan
- Prevention of catheter infections
- Dressings and bandages
- Urine culture tests
- Physiotherapeutic Rehabilitation
- Assistance of patients in protective isolation
- Sleep quality evaluation
- Enteral nutrition with feeding PEG
- Assistance to dysphagia patients
- Administration of inhaled medication

- Physiotherapy and Respiratory Rehabilitation in dysventilations patients
- Assisted transportation of patients to and from the Hospital for diagnostic examinations
- EKG registration
- Maintenance and care of medical corrective equipment and prosthesis
- Intravenous infusions
- Administration of medication via parental or enteral route
- Non-pharmacological interventions for the prevention of venous thromboembolism
- Instillation of cavities, fistulas and ostomies
- Stool sample culture test
- Respiratory rehabilitation in patients with respiratory pathologies



## HIGH INTENSITY HOME CARE ASSISTANCE

- Placement and management of Peripherally Inserted Central Catheter (PICC)
- Ultrasound exams
- Blood transfusions
- X-RAY examinations
- Placement and substitution of the Percutaneous Endoscopic Gastrostomies (PEG)
- Epidural Catheter positioning
- Speech Therapy
- Substitution and replacement of the Tracheostomy Tube
- Ventilation assist control
- Polysomnography
- Arterial blood gas analysis
- Aspiration of secretions in intubated patients
- Ambulance transportation of ventilated patients to and from the Hospital (with the assistance of a doctor on board)
- Ambulance transportation of immobilized patients for specialist medical examinations
- Broncho aspiration



## MENTAL HEALTH AND PSYCHOLOGICAL SUPPORT

- Psychological support for patients and their caregivers.
- Neuropsychological evaluation for fragile patients.
- Psychological support for patients affected by Covid-19.
- Neuropsychological rehabilitation.
- Burnout prevention and treatment.
- Educational meetings with patient's families.
- Comprehensive speech therapies.



## WHERE YOU CAN FIND US?

Our Office is on the first floor of a building situated in Via Giovanni Andrea Badoero, 67.

It is easily reachable taking the metro B; we are 100 meters away from the Station Garbatella.

## OUR INSURANCE POLICY

For the safeguard of our patients and our medical staff, GVM Next Care takes out an **insurance policy** as required by our current legislation.

**Company:** GENERALI ITALIA S.P.A.

**Insurance policy number:** 420612578

**Coverage ceilings:** € 5.000.000,00

## OPENINGS AND CLOSINGS

From Monday to Friday from 8.00 a.m. to 6.00 p.m.

Saturday from 9.00 a.m. to 1.00 p.m.

- **Telephone:** (+39) 06/94446149
- **Mobile phone:** (+39) 334/
- **Email:** [centraleoperativa@gvmnextcare.it](mailto:centraleoperativa@gvmnextcare.it) / [gvmnextcaresrl@legalmail.it](mailto:gvmnextcaresrl@legalmail.it)
- **Website:** [www.gvmnextcare.it](http://www.gvmnextcare.it)