

# INTEGRATED HOME CARE ASSISTANCE SERVICES

AUTHORIZATION TO OPERATE ADI ASL RM 1 N° G11066 10/08/2023

**President:**

Dr. Emilio Innocenzi

**Dean of Medicine:**

Dr. Vincenzo Galassi



GVM NEXT  
CARE

SERVIZI OSPEDALIERI A CASA TUA

*We introduce our Cooperative and all the Integrated Home Care Assistance services we provide to fragile and no-self-sufficient patients at their homes.*

*Siar Adi works in collaboration with our patients and their families to make sure all their unique needs are met timely and efficiently.*



## **WHAT IS THE INTEGRATED HOME CARE ASSISTENCE?**

The Integrated Home Care Assistance is the set of health treatments provided to fragile and no-auto-sufficient patients at their homes, for a continuous and prolonged period of time.

All the Home Care visits are provided by our highly trained nurses, rehabilitation therapists, psychologists and welfare operators.

The Home Care Assistance is disciplined by the Italian Regional and National norms and it is under control the Local Health Center.

## **INTEGRATED HOME CARE ASSISTENCE'S PURPOSE**

The purpose of the Integrated Home Care Assistance is to provide to fragile and no-auto-sufficient patients the health treatments they need without being hospitalized or institutionalized. The Home Care Assistance guarantees to our patients the right to be properly assisted in the comfort of their homes, ensuring that the health and well-being of each of them are at the forefront of care delivery.

## OUR INSPIRING PRINCIPLES

### EQUALITY

All the Home Care visits are provided without regard to age, race, color, national origin, religion, sex, disability, sexual orientation, gender identification as expected by the 3° Article of the Italian Constitution.

### ENVIRONMENTAL HEALTH AND SAFETY

All the Home Care visits are provided assuring the maximum of environmental health and in complete safety.

### EFFECTIVENESS AND EFFICIENCY

All the Home Care visits are provided ensuring the maximum effectiveness (reaching purposes intended by the Home Care Assistance) and the maximum efficiency (performing in the best possible manner with the least waste of time, effort, and money).

### FREEDOM OF CHOICE

We respect the patients' freedom to choose the Home Care provider they prefer, among those enabled and proposed by the Region Lazio to provide that service.

## **PARTICIPATION RIGHT**

It is always conveyed the complete and correct information about the Home Care Assistance we provide to our patients and their caregivers.

It is always required and assured to them the right to express their opinions and give us suggestions in that regard. It is extremely useful for us for bettering the quality of our services.

## **TRANSPARENCY IN COMMUNICATION**

All the Home Care visits are provided by our medical staff assuring the utmost transparency and openness regarding the clinical and therapeutical aspects of the treatments, the equipment used and the evaluation about the care process.



# QUALITY STANDARDS

## INFORMATION

Both the medical and the administrative staff convey the most complete and correct information to our patients and their caregivers about the the Individualized Care Plan previously defined by the Local Health Center, explaining in every detail the Home Care Assistance provided.

## PROFESSIONALISM

Our medical staff is highly trained and qualified. It complies with continuing their medical studies as strictly required by our current legislation.

## IDENTIFICATION OF OPERATORS

Both the medical and the administrative staff convey the most complete and correct information to our patients and their caregivers about the Individualized Care Plan previously defined by the Local Health Center, explaining in every detail the Home Care Assistance provided.

## PRIVACY

Personal data of patients and caregivers is treated respectfully and rigorously as strictly required by our current legislation.

## USERS' SATISFACTION

To our patients and their caregivers is provided, on a regularly basis, a form in which they can express their opinions and they can freely give us suggestions about the Integrated Home Assistance we provide.



# INDIVIDUALIZED CARE PLAN

Home Health Care Assistance provided to fragile and non-self-sufficient patients is determined by the Individualized Care Plan. The Individualized Care Plan establishes the typology of Home Care assistance required by the patient; the frequency and the duration of the home visits.

The ICP is prepared by the Local Health Center according to the needs of the patients, and subsequently, the ICP is shared with them and their caregivers. The execution of the ICP is given to us by the Local Health Center, only and exclusively after being chosen as service provider by the patient itself. If so, later, we take in charge the patient.

## ICP ASSIGNMENT PROCESS

ACTION	SUBJECT	RECIPIENT
Evaluation and prescription of the Integrated Home Care Assistance	Primary Care Physician	Local Health Center
Evaluation and preparation of the Individualized Assistance Plan	Local Health Center	Patient
Choice of the Home Care Assistance Provider	Patient	Local Health Center
Acceptance of the Individualized Assistance Plan	Home Care Assistance Provider chosen by the patient	Patient
Attivation of the Individualized Assistance Plan (not later than 48h)	Home Care Assistance Provider chosen by the patient	Patient
Closure of the Individual Assistance Plan	Local Health Center and Home Care Assistance Provider	Local Health Center and Patient



## EXECUTIVE MEDICAL STAFF

**Dean of Medicine Dr.  
Vincenzo Galassi**

**Medical Coordinator  
Dr.ssa Rita Santori**

**Nurse Coordinator Dott.  
Mauro Teofilo**

## MEDICAL STAFF

**Doctors**

**Nurses**

**Physiotherapists**

**Occupational Therapists**

**Health Operators**

**Dieticians**

**Speech Therapists**

**Psychologists**

**Welfare Operators**

## PATIENTS' MEDICAL RECORD

The clinical documentation of each patient is contained in the medical record, which is stored in paper form and also registered in our Informative System.

The medical record is always available to be consulted by our medical staff providing the Home Care Assistance.

It can be requested by the patients themselves, or their caregivers, at any moment, as the current standard say, by writing an email to [centraleoperativa@gvmnextcare.it](mailto:centraleoperativa@gvmnextcare.it), and it will be delivered within seven days to the entitled person.



## THE CAREGIVING SERVICES.

The home care services that our company can provide are listed below in an illustrative list, which does not exclude other specific services that are programmable upon request. For informational purposes only, the services have been categorized into levels of low, medium, and high intensity, based on their increasing degree of specialization, type, and level of professional commitment required for their implementation.



## NURSING SERVICES

- Agocannula: Placement / Replacement / Removal
- Agocannula + Intravenous Therapy Administration
- Agocannula + Intravenous Therapy Administration (Attachment and Detachment)
- Intravenous Therapy Monitoring/hour
- Simple Bandaging
- Complex Bandaging
- Vascular and Elastic Compression Bandaging of the Limb
- Bladder Catheter: Placement / Removal
- Bladder Catheter: Care
- Evacuation Enema (including hygiene)
- Drainage: Monitoring
- Fecal Impaction Removal (including hygiene)
- Caregiver and Patient Education/hour
- Simple Dressings
- Complex Dressings
- Vital Signs Measurement
- Nasogastric Tube Insertion/Replacement
- Enteral Feeding (administration via nasogastric tube or PEG)
- Home Replacement of PEG, including first implantation
- PEG, PEJ, Nasogastric Tube Management (dressing and flushing)
- PEG, PEJ, Nasogastric Tube: Administration of Feeding, Hydration, and Oral Therapy
- PICC Line Management (dressing and flushing)
- PICC or CVC: Blood Sampling (with laboratory transport)
- PICC or CVC: Administration of Intravenous Therapy, Parenteral Nutrition
- Home Blood Collection (with laboratory transport)
- Sample Collection: Secretions, Excretions, Sterile Urine, Stool, from Catheter (with laboratory transport)
- Intestinal Stoma Care (cleaning and bag change)
- Urinary Stoma Care (cleaning and bag change)

## PHYSIOTHERAPY SERVICES

- ✓ **Motor Rehabilitation Services for Neurological, Orthopedic, or Amputee Patients**
- ✓ **Respiratory Physiotherapy**
- ✓ **Global Postural Reeducation**
- ✓ **Lymphatic Drainage Techniques**
- ✓ **Pelvic Floor Rehabilitation**
- ✓ **Prevention of Bedridden Syndrome**
- ✓ **Maintenance of Corrective Devices and Prosthetics and Caregiver Training**
- ✓ **Assistance with Skill Recovery for Daily Activities and Caregiver Training for Patient Mobilization**
- ✓ **Instrumental Physical Therapy (Electrostimulation)**

## SPEECH THERAPY SERVICES

- ✓ **Prevention and Rehabilitation of Reading and Writing Problems**
- ✓ **Swallowing Treatment (Dysphagia, Atypical Swallowing)**
- ✓ **Speech/Language Disorder Treatment (Dysphonia, Aphasia, Dysarthria)**



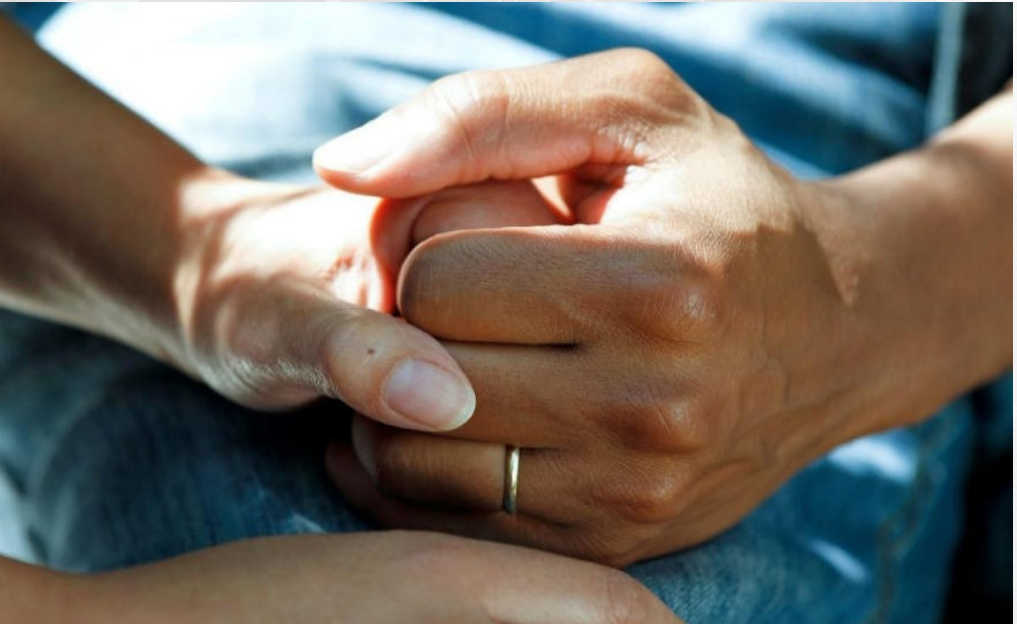
## HOME CARE ASSISTANCE

- Care and Personal Hygiene and Caregiver Training
- Bed and/or Tub Baths, including Medication, and Caregiver Training
- Full Shower and Caregiver Training
- Preparation and Changing of Bed Protection, Clothing, Skin, and Mucous Membranes, and Caregiver Training
- Specific Body Part Toileting and Caregiver Training
- Dental, Nasal, and Mouth Hygiene Control and Care, and Caregiver Training
- Rubbing, Compresses, and Massages, and Caregiver Training
- Placement of Absorbents and Diapers "in situ" and Caregiver Training
- Environmental Disinfection for the Prevention of Oro-fecal Transmission Diseases and Caregiver Training
- Assistance with Food and Drinks Intake (including the use of thickening products) in Dysphagic or Handicapped Patients and Caregiver Training



## MENTAL HEALTH AND PSYCHOLOGICAL SUPPORT

- Psychological support for patients and their caregivers.
- Neuropsychological evaluation for fragile patients.
- Psychological support for patients affected by Covid-19.
- Neuropsychological rehabilitation.
- Burnout prevention and treatment.
- Educational meetings with patient's families.
- Comprehensive speech therapies.



## WHERE YOU CAN FIND US?

Our Office is situated in Via Filippo Bernardini, 10 - 00165 Roma.

It can be reached via Line A of the metro - Metro stop near Via Filippo Bernardini in Rome Baldo Degli Ubaldi, 3 min walk.

## OUR INSURANCE POLICY

For the safeguard of our patients and our medical staff, GVM Next Care takes out an **insurance policy** as required by our current legislation.

**Company:** GENERALI ITALIA S.P.A.

**Insurance policy number:** 420612578

**Coverage ceilings:** €5.000.000,00

## OPENINGS AND CLOSINGS

**MONDAY - FRIDAY 8.00 - 18.00**

**SATURDAY 9.00 - 13.00**

**TELEPHONE 06. 88793505**

**MOB. 334.2720243 (AVAILABLE BY TELEPHONE)**

- **Email:** [centraleoperativa@gvmnextcare.it](mailto:centraleoperativa@gvmnextcare.it) / [gvmnextcaresrl@legalmail.it](mailto:gvmnextcaresrl@legalmail.it)
- **Website:** [www.gvmnextcare.it](http://www.gvmnextcare.it)